

# Agenda- Combined QPI Subcommittee

December 14, 2018

**Call in # 1-888-251-2909**

**Access Code 575-6299**

This meeting happens every 2<sup>nd</sup> Friday from 9:30-10:30

## Attendance-

Liz Stetson (Fernley), Kathy McHan (Elko), Cindy Stephenson (Elko)\*\* (Secretary), Roxanne McDermott (Fallon), Veronica Hagen (Elko), Kevin Quint (Carson), Kimberly Brown (Fernley), Dixie Jeffers (Elko), Vickie Bowman (Pahrump), Rebecca Savala (Elko), Cat Martinez (Pahrump), Melanie Jones-Bluford (Carson), Kimberly Schmeling (Winnemucca)

## Business-

### 1. Comfort Calls – Liz

- a. Liz updated the group – presenting to the managers on Monday 12/17, will then move forward with implementing them – need to talk with Betsey about the best way to train the foster parents and staff about comfort calls and Icebreakers (vignette? Online training? Present at all staff meetings?) Kathy and Liz will call foster parents and birth parents after placement, so they can track the comfort calls and see how they are going.

### 2. Ice Breakers – Liz

- a. Workgroup met on November 26<sup>th</sup> – Liz updated about the progress made in the workgroup – lots of good feedback, materials finalized; The final draft is with Betsy for approval and then Liz will be presenting at the managers meeting in January, then will work out plan to train staff and start implementing in Fernley/Fallon and Elko, will gather information/ data from evaluations to work out the kinks before implementing region wide. There is an 18 minute training on line at the Annie E Casey Foundation. Liz will check to see if this can be used. No questions from anyone about the comfort calls.

### 3. Transitions - Veronica Hagen

- a. Veronica reports she watched one of the videos, she is involved in a lot of transitions, and the video seemed like a lot of common sense things like do what's in the child's best interest, listen to the professionals, put it in writing. The video was a good reminder to take the moment to slow down and remember who her client really is – the child. Kevin also watched one of the videos and will watch the other, will make sure his unit watches them both. Cindy has watched them both.
- b. Liz will follow up with Betsey to see who is tracking which staff have watched the video

### 4. Foster Parents Support - Kathy

- a. Elko, Ely and Winnemucca updates – 2 families came to the Elko Christmas party. More people and different people are coming to the meetings. Kathy is hoping to get Winnemucca started with a foster parent support group.
  - b. Kathy has visited/ called 6 different foster families in the Elko/ Winnemucca area. She has informed them of the comfort calls and icebreakers and what they are, this has sparked a new interest in QPI with these families, as they are seeing that things are moving forward and it's not stagnant.
  - c. Liz will follow up with Carson and Fallon areas to see about getting a support group started/ re-started (Molly was doing this in Carson, Caroline in Fallon). Need to identify someone in each area that can commit to calling the foster parents in each area to let them know the details of the meetings and encourage participation. Kathy reminded that the groups need to be led by foster parents, phone calls seem to be the best way to reach foster parents (over texts and emails). Kevin reports Faye is working in White Pine Co on something similar to support groups.
5. Recruiting – Kevin
- a. Kevin has met with Dixie and Lori, they have a monthly workgroup meeting scheduled to work on strategies to increase recruitment. This workgroup includes Kathy, Lori, Dixie, the licensing unit, and a couple of the AFC staff. Their next meeting is January 7<sup>th</sup>. They are developing a plan to increase the # of homes and less turnover, more targeted recruitment (what areas need it more etc). It was noted that the panel discussions Molly coordinated in Carson were really great and Kevin would like to get that going region wide. Carson is adding 8 more homes, Carson panel has made it possible for more inquiries for getting new homes. Lori needs to track what increased the # of homes in Carson so that this can be replicated. The workgroup is trying to understand what is happening across the region – they would like to be more data driven, try to understand why people join, close their license etc.
  - b. Kim needs more recruiting materials – Lori has some, Kim needs to contact her.

**Next meeting will be Jan 11<sup>th</sup> at 9:30am**